

ACIT Care is a total solution for all your IT Support & Security needs

IT support that's designed with your complete IT needs in mind. ACIT Care bundles let you get the help you need, when you need it. Our support delivers peace of mind with no fixed costs.



ACIT make it easy to reach our friendly team every time you call or e-mail, with a human answering your call, not an automated system.

Our 'ACITea' philosophy means we won't waste your time keeping you holding on while we investigate your issue, we send you off to grab a cuppa while our technicians do the hard work!

No matter the issue - the ACIT team of IT professionals are comprehensively qualified, offering support for:

- Server and Network Configuration
- Microsoft 365 incl. SharePoint/OneDrive/Azure/Emails
- Desktops/Laptops/Macs/Tablets Support
- Secure Remote Access solutions (SSL/VPNs/Gateways)
- Onsite/Cloud Backup & Disaster Recovery Deployment
- Cyber Security
- and so much more...



Reactive & Proactive

As well as being available reactively when you need us, we offer proactive maintenance and monitoring of your IT systems, software and data. Working to a pre-agreed schedule of server checks, we provide you with detailed reports of your systems' health. We also deploy monitoring software that notifies us, and you, of any issues in real time such as viruses and other security issues.

ACIT Care is available in either 5 or 10 hour Bundles, consumed in 15 minute increments:

5 Hours for £375 | 10 Hours for £650

Support includes:

Telephone Support | E-mail Support | Remote Support | On-site Support | Max. 4 hours response | 3-year expiry